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SteamFlex Duo Floor and Hand Steam Cleaner



Instruction Manual

Model: BSMO593

Important Safeguards

When using electrical appliances, in order to reduce the risk of fire, electric shock and/or injury, these basic safety precautions should always be followed:

For Your Safety

Read all instructions carefully, even if you feel you are quite familiar with the appliance.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised by a person responsible for their safety. Supervision must ensure that the user has been instructed on the safe operation of the appliance and understands all associated risks.
- Children shall not use the appliance for play. Close supervision is necessary if children are near the appliance during or after its operation.
- Always operate the appliance on a stable, level, and heat-resistant surface.
- Close supervision is necessary when any appliance is used by or near children or pets.
- Do not leave the appliance unattended while it is operating.
- Do not immerse the cords, plugs or any part of the appliance in water or any other liquid.
- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- Cleaning and user maintenance shall not be carried out by children without adult supervision.
- Always unplug the appliance when not in use, before any disassembly or cleaning, and during a power cut. Ensure the unit is switched off before plugging in or unplugging.
- Keep the power cord away from table edges, hot surfaces, sharp objects, and moving parts.
- Only use accessory attachments provided by the appliance manufacturer. The use of non-approved accessories is not recommended.
- Do not use extension cord with the appliance.

- Do not pull the plug out by the cord as this may damage the plug and/or the cable.
- Do not apply excessive pressure to the steam link rod/metal tube during operation. Doing so may damage the appliance.
- Do not use the appliance outdoors. This appliance is for household use only.
- Do not carry the appliance with the power cord.
- Never direct steam towards people, animals or plants. There is hot steam.
- Never direct steam towards any electrical equipment or fittings and always consult the appliance manufacturer if unsure about steam compatibility.
- Do not use in swimming pools or floors containing water.
- Do not handle the plug or the steam cleaner with wet hands or operate without shoes.
- Do not insert objects into any openings of the appliance. Keep all openings, including the steam nozzle, clear of blockages.
- Do not use the Steam Cleaner without water in the water tank.
- Do not fill with hot water or chemicals in the water tank.
- Do not use the Steam Cleaner if any water leakage, visible damage, or after being dropped. The appliance must be tested and repaired by a qualified professional before further use.
- Do not use the Steam Cleaner in enclosed spaces that are filled with flammable, or explosive or toxic vapours.
- Do not use on heat sensitive materials e.g. leather, or waxed flooring.
- Do not use for space heating purposes.
- Nozzles and tools will be hot during and after use. Allow all parts (including nozzles and tools) to cool completely after use before you touch, remove, or assemble them. Always keep the cable away from hot surfaces.

Warning

If the supply power cord is damaged, the power cord must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



CAUTION: HOT STEAM! Be careful of scalding due to high temperature steam.

This product has not been designed for any uses other than those specified in this booklet.

Save These Instructions

Features of Your SteamFlex Duo Floor and Hand Steam Cleaner



- 1. Detachable Water Tank
- 2. Power Cord
- 3. Handle
- 4. Control Panel
- 5. Main Body
- 6. Link Rod Release Button
- 7. Link Rod
- 8. Metal Tube Release Button
- 9. Metal Tube
- 10. Floor Head Release Button
- 11. Floor Head
- 12. Wall Mount Holder

- 13. Carpet Glider
- 14. Mop Pads (2 pcs)
- 15. Scraping Shovel
- 16. Angled Nozzle
- 17. Small Metal Brush
- 18. Big Nylon Brush
- 19. Slender Brush
- 20. Window Cleaner/Steamer Shelf
- 21. Steamer Cloth
- 22. Measuring Cup
- 23. Funnel

Getting to Know Your SteamFlex Duo Floor and Hand Steam Cleaner

Congratulations on the purchase of your new SteamFlex Duo Floor and Hand Steam Cleaner.

Before using this product for the first time. It is extremely important that you read and follow the instructions in this use and care booklet, even if you feel you are familiar with this type of appliance.

Your attention is drawn particularly to the section dealing with **IMPORTANT SAFEGUARDS**. Find a safe and convenient place to keep this booklet handy for future reference.

This appliance has been designed to operate from a standard domestic power outlet. It is not intended for industrial or commercial use.

Before First Use

Note: Before undertaking any installation, dismantling, or cleaning procedures, ensure that the equipment's power supply is switched off, the plug is disconnected, and the unit has cooled down completely.

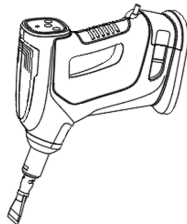
How to assemble and remove the appliance

This steam cleaner can easily be configured into two different cleaning modes:

- 1) Floor Steam Cleaner for floors and carpets.
- 2) Hand Steam Cleaner for cleaning vertical or hard-to-reach surfaces. Attachments can be used on the handheld steamer.



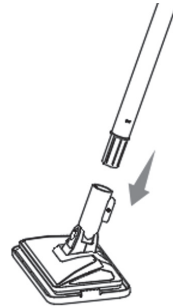
1) Floor Steam Cleaner



2) Hand Steam Cleaner

Floor Steam Cleaner Assembly

- 1) Insert the metal tube into the floor head, ensuring the floor head release button at brush head is locked in place to confirm proper installation.



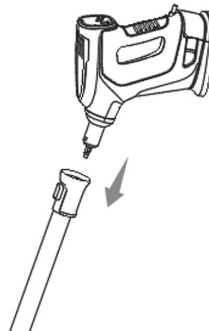
To remove the floor head, press the release button and pull out the brush.

- 2) Insert the link rod into the metal tube until the metal tube release button locks into place.

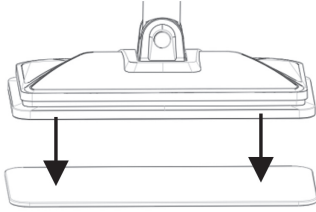


To remove the link rod, press the metal tube release button and pull out the link rod.

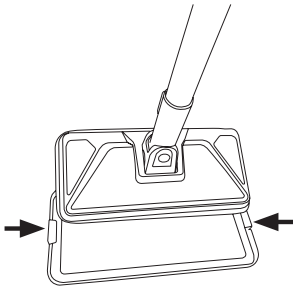
- 3) Install the main body onto the link rod until the link rod release button lock into place.



- 4) Attach the mop pad to the floor head using the hook and loop fastener pads.



- 5) Using the floor steam cleaner on carpets needs to be attached with carpet slider. The carpet slider features two clips on either side. During installation (floor head fits mop pad first), secure one side onto the floor head, then firmly lock the other side into place.

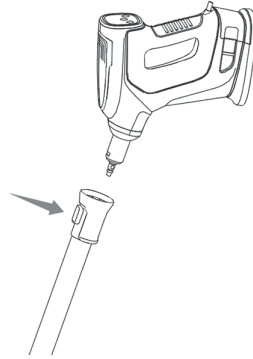


To remove the carpet glider and mop pad, ensure the steam cleaner is turned off and unplugged, allow the carpet glider and mop pad to cool to room temperature. Then remove the carpet glider first and grasp the edge of the mop pad to peel off.

Note: The carpet glider is intended solely for cleaning carpets. Do not use it on smooth surfaces to prevent scratching.

Hand Steam Cleaner Assembly

- 1) With the steam cleaner switched off and unplugged, press the link rod release button on the link rod and pull the hand steam cleaner up and out.



- 2) Select the attachment you wish to use, align the arrow indicator on the attachment with the smaller end of the main unit connector. Once fully inserted, rotate clockwise by 90° to lock into place, completing the installation.

Note: Refer to the “List of attachments for use on the hand steam cleaner” section for suggestions on what each tool can be used for.

Note: These attachments may also be attached to the main body via link rod for cleaning purposes. When using them, please be caution to avoid damaging the attachments.

- 3) To remove the attachment, rotate it 90° counter-clockwise until the arrow aligns, then pull the attachment outwards.

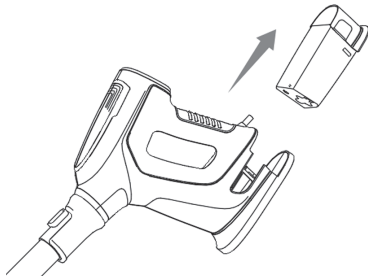
How to Use your SteamFlex Duo Floor and Hand Steam Cleaner

Using floor steam cleaning mode

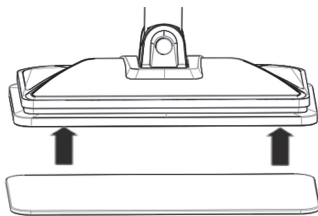
Before use, hard floors should be thoroughly swept, and carpets should be thoroughly vacuumed. However, we recommend that the steam cleaner is not used on:

- Bare wooden floors or any surfaces where wood is exposed (as it will absorb moisture and may distort).
- Damaged hard floors or hard floors with gaps present (as it will absorb moisture and may distort).

1. Grasp both sides of the tank and pull it outwards. Open the tank cap and use a measuring cup and funnel to pour water into the tank. After adding water, secure the water tank lid tightly, then slide the water tank into the main body.



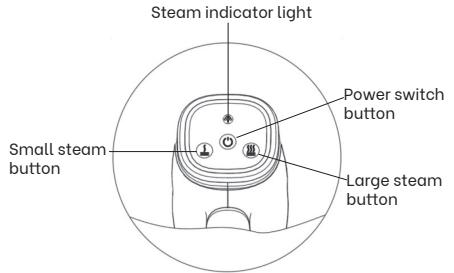
2. Attach the floor mop pad to the floor head, securing the hook and loop fastener pads in place.



3. When using the mop on the carpet, remember to assemble the carpet glider first.

Warning: Before switching ON, ensure the floor head is located safely away from people or animals.

4. Insert the plug into the power socket, the power switch button will flash Red. Press the power switch button, the steam indicator light will light up white and flash.

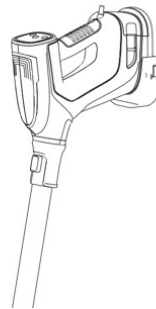


5. The indicator light will flash for approximately 30 seconds then remain steadily lit, indicating that the steam is ready.

6. Select the steam output according to cleaning requirements. Press **⏏** to release a large value steam. Press **⏏** to release a smaller value steam.

7. Press the power switch button again to turn off the appliance.

8. After using it, switch off the power and unplug the appliance, then place the main body into the wall bracket.

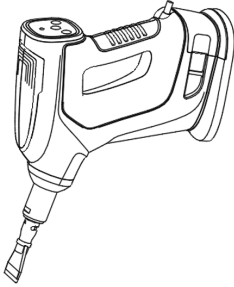


Warning: After use, the main body of the steam cleaner will be very hot; please avoid touching it.

Using the Hand Steam Cleaner

This function is ideal for cleaning vertical surfaces and hard-to-reach places.

Attach the desired attachment to the end of the hand steam cleaner, rotate the attachment until it is securely connected to the appliance.



Warning: The main body becomes hot during use and after use. Never place it on heat-sensitive surfaces. Never block the steam nozzles during cleaning.

List of attachments for use on the hand steam cleaner

1. Slender Brush attachment is used for removing dirt from grooves and crevices.



2. Scraping Shovel attachment is used for removing stubborn deposits or helping deice the refrigerator or freezer.



3. Angled Nozzle attachment is used for cleaning sanitary ware such as toilet bowls, taps or drain covers.



4. Small Metal Brush attachment for use on hard stainless-steel surfaces such as barbecue grills.



5. Big Nylon Brush attachment is used for cleaning tiles, ovens, wheels, glass etc.



6. Window Cleaner/Steamer Shelf attachment is used for cleaning tiled or glass surfaces, cabinets and worktops in kitchens and bathrooms.



7. Steamer Cloth is used for covering the steamer shelf when cleaning upholstery, curtains, blinds, pillows and mattresses.



Warning: Attachments and this appliance may become very hot during and after use. Always switch off the power and unplug the appliance after use, allow it to cool completely before removing any attachments.

Run-dry protection

If the steam cleaner is operated without water, the pump will automatically stop after 90 seconds, and all indicator lights on the control panel will flash. In this event, switch the appliance off, refill the water tank, and switch it back on. After approximately 30 seconds of heating, the pump will resume operation, and steam production will be emitted again.

Warning: Never attempt to use descaler in the product.

The features of water tank



Water tank lid Brass ball weight

The brass ball weight inside the water tank is attached to the end of the suction hose. The ball is designed to freely move around the water tank. If the ball gets stuck beyond the water level, gently shake the appliance until it comes down. The ball must remain in the water so steam can be generated regardless of the orientation of the hand steam cleaner.

Care and Cleaning

Always unplugged from the power supply and wait for the appliance to fully cool down before any cleaning.

Drain any remaining water from the water tank and clean after every use.

Clean the accessories in warm, soapy water and leave to dry.

Decalcifying the Water Tank Interior

Regularly rinse the water tank to release any deposits that have collected on the bottom of the tank.

Purpose of Removing Limescale

If the appliance begins to produce steam more slowly than usual or stops producing steam, you may need to remove limescale.

Limescale can develop over time on the metal parts of the appliance and greatly affect its performance. It is recommended to remove limescale on a moment basis or after every 25-50 uses.

The frequency of removal depends on the hardness of your tap water and how often you use your steamer. If you live in an especially hard water area, you may need to use de-mineralised water.

Using a Cleaning Solution

Prepare a solution of 1/3 white vinegar and 2/3 tap water and add to the water tank.

Secure and position the unit to ensure any steam released is aimed away from the floor or surrounding objects and surfaces.

Plug the appliance into the mains power supply and turn it on; allow the unit to produce steam until all the solutions are used.

Repeat the above procedures as often as necessary then fill the tank with fresh water and rinse.

Fill the tank to the max. level with fresh water, switch on and release steam through the system until the water tank is empty.

Warning: Do not leave the steamer unattended during the limescale removal process and / or during use.

Note: Perform a test on a suitable isolated surface after limescale removal to ensure there is no debris left in the unit.

Cleaning the Mop Pads

The mop pads and the steamer cloth are machine washable on a warm setting; always use a mild detergent. For best results, lay flat to dry.

Note: Never use bleach or fabric softener when cleaning the mop pads and the steamer cloth.

Storage

After use, turn the appliance off and unplug from the mains power supply.

Remove the water tank and empty out any residual water, then clean the outer surface with a dry cloth.

Remove the cleaning pad and wash completely, ready for the next use.

Store the appliance in a dry area out of reach for children.

Troubleshooting

Problem	Possible reason	Solution
No Steam.	Power Not Switched On.	Switch on at power point.
	No water in the tank.	Add water to the water tank.
	The water has not heated up.	Allow about 30 seconds for the water to heat.
Steam runs out quickly, but water is still in the tank	The brass ball weight is not located at the bottom of the water tank.	With the water tank in a vertical position, tap the water tank with your hand to dislodge the brass tip so that it falls to the bottom of the water tank.

Specification

Rated Voltage:220-240V- 50Hz
 Power:.....1500W
 Waterproof Level:.....IPX4
 Detachable Water Tank Capacity:.....Max. 350ml

Note: As a result of continual improvements, the design and specifications of the product within may differ slightly to the unit illustrated from the packaging.

Warranty Conditions for purchase in Australia & New Zealand

Any claim under this warranty must be made within 2 years of the date of purchase of the product. To make a claim under the warranty in Australia, take the product (with proof of purchase) to any Bunnings store (see www.bunnings.com.au in Australia or www.bunnings.co.nz in New Zealand for store locations).

GSM Retail Group bears reasonable, direct, expenses of claiming under the warranty in Australia. You may submit details and proof to a Bunnings store for consideration or contact our service agent below.

This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law (if purchased in Australia) or the Consumer Guarantees Act 1993 (if purchased in New Zealand). You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranty excludes damage resulting from product misuse or product neglect. The warranty covers domestic use only and does not apply to commercial applications.

This warranty is given by GSM Retail Group

ABN: 53007682475

For Warranty and technical queries: 1300 373 199 Aus Or 0800 764 912 NZ

Warranty Exclusions

Damage to the base or diffuser or any part through accident, misuse or negligence.

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GSM Retail Group

Consumer Service Centre :

Aus: 1300 373 199

NZ: 0800 764 912

GSM Retail Group has a policy of continual improvement throughout the product range. As such the unit contained within may differ slightly from the unit illustrated on the pack.

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142-144 Fullarton Road, Rose Park, SA 5067



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